

COLONNADE INSURANCE S.A. IS SEEKING A

CRM Developer



COMPANY DESCRIPTION

Colonnade Insurance S.A. specializes in non-life insurance, which is designed not only for individual clients, but also for small and large businesses. We are part of the multinational financial group Fairfax Financial Holdings, one of the world leaders in insurance and reinsurance. Colonnade operates through branches in Romania, the Czech Republic, Bulgaria, Poland, Slovakia, Hungary and a subsidiary in Ukraine.

In Europe, the Colonnade company employs over 600 experienced specialists. Our financial strength has been affirmed by the [A.M. Best Company rating A- \(Excellent\)](#).

WHY IS COLONNADE A GREAT PLACE TO JOIN?

At Colonnade, our strategy is to become a significant general insurer of scale, focusing on the CEE region. Colonnade is in a fortunate and unique position:

- Our shareholder is totally supportive of our strategy and investment in our growth
- We have a profitable foundation and are able to fund our transformation from these profits
- We want to transform and create our insurance company into a modern, successful and digital insurer, based on our Fairfax values
- We are making a multi-million Euro investment in Guidewire and additional digital systems to create a common platform across our countries

JOB DETAILS

Location: Czech Republic, Slovakia, Hungary, Poland, Romania or Bulgaria

Job type: full-time

CANDIDATE'S PROFILE

As a Dynamics 365 Developer, you will provide technical expertise to the Microsoft Dynamics 365 Customer Engagement implementation project and work hand-in-hand with Dynamics implementation partner (vendor). You will support proper integration and implementation of all CRM related components.

In post-implementation phase, you will maintain and develop the CRM solution. The role will play an important part in the evolution of CRM, ensuring its success for years to come.



DAY TO DAY TASKS – MAIN DUTIES

- Assist across all phases of project (Plan, Analyse, Design, Build, and Test)
- Support design of conceptual architecture and technical solutions for CRM
- Leverage technical knowledge to develop CRM solution and CRM interfaces
- Closely cooperate with Dynamics Business Consultant, MS Dynamics implementation team and external partners involved in CRM implementation
- Troubleshoot non-standard technical issues and propose effective solutions.
- Ensure solution quality meets from technical perspective
- Support continuous improvement efforts to identify potential challenges and opportunities for business success and productivity
- Travel as needed



REQUIREMENTS

Essential Skills & Experience:

- Strong understanding of Microsoft Dynamics 365 Customer Engagement and standard business practices.
- 2+ years of experience in Dynamics 365 implementation, including customization, configuration, plug-ins, workflows, and JavaScript.
- Functional knowledge of Microsoft Dynamics 365 and its associated technologies.
- Hands-on experience with Power Automate
- Microsoft .NET. knowledge

Preferred Skills (Nice to Have):

- Experience with React.
- Knowledge of Azure Cloud solutions, Microsoft SQL, HTML.
- Familiarity with Azure DevOps.
- Ability to build cloud flows, desktop automation, and business process flows.
- Strong analytical mindset and proactive problem-solving skills.
- Experience working in international, distributed teams.
- Strong communication skills.
- Background in consulting, software delivery, or financial industries, particularly insurance.



COLONNADE VISION

We believe in fairness and simplicity in all our relationships, this is how we do business! We deliver transparent products and fast claims service that address the challenges of the changing world around us!"

COLONNADE VALUES

- Honesty and integrity are essential in all our relationships and will never be compromised.
- We are results oriented – not political.
- We are team players – no “egos”. A confrontational style is not appropriate. We value loyalty – to Fairfax and our colleagues.
- We follow the Golden Rule: we treat others as we would want to be treated.
- We are hardworking but not at the expense of our families.
- We always look at opportunities but emphasize downside protection and look for ways to minimize loss of capital.
- We are entrepreneurial. We encourage calculated risk taking. It is all right to fail but we should learn from our mistakes.
- We will never bet the company on any project or acquisition.
- We believe in having fun – at work!



APPLY NOW!

To apply for this opportunity, please send your resume to career@colonnade-insurance.com, quoting reference XYZ.